

David Jerry Jackson, Jr.

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Present Employer

Federal Government Employee

Deputy Chief Information Officer/Computer Scientist

Pay Plan: GS Grade: 15

Status: Full time 40+ Hours per week

October 2010 - Present

Series: 2210

Duties, Accomplishments and Related Skills:

- Deputy CIO, providing expert technical advice, guidance, and recommendations to the Chief Information Officer and other technical specialists on critical information technology issues supporting the National Industrial Security Program.
- Coordinates and performs technical assessments and evaluation of requirements and acquisition requests submitted by technical and program stakeholders to confirm conformance with approved plans, program objectives, policies, and efficient use of assets.
- Manages internal and external relationships with information technology process owners supporting the service, assisting with the definition and agreement of operating-level agreements and service-level agreements.
- Develops, executes, and manages methods to monitor and measure risks, compliance, and assurance efforts using data tools (ServiceNow, Remedy, Enterprise Systems Catalog, PRISM, and Trusted Agent) in line with Six Sigma principles and methodologies.
- Serves as an expert on enterprise lifecycle management requirements, technical authority, and senior civilian consultant for Information Technology, Cyberspace Communications-Computer Systems, and Data Management.
- Advisor for information systems and network security initiatives and other initiatives related to Information Assurance, Cybersecurity, and System Authorization and Accreditation.
- Review, evaluate, and recommend responses to cybersecurity requirements, acquisitions, logistics, contracting, vendor, and resource management.
- Ensures adequate oversight by the appropriate functional technical review boards and governance committees on support efforts to modernize, standardize, and improve processes through business process re-engineering.
- Develop policies and strategies to enable "as a service" infrastructure architectures across the enterprise and the development and enforcement of data standards by serving as the senior official responsible for agency data architectures.

- Leads division's workgroup for information security initiatives, ensuring appropriate protocol and records retention policies are executed with databases, SharePoint sites, File Transfer Protocol Sites, and data warehouses.
- Chairs and acts as liaison to the Office of Acquisitions in obtaining contracting support for assembling hiring panels in line with policies, directives, and guidelines.
- As Federal Acquisitions Certified Contracting Officer Representative (FAC-COR III), works with the Office of Acquisitions Services in the development of statements of work, deliverables, performance evaluations, and other contractual documentation to leverage project resources and human capital, ensuring appropriate vendor selection and award of contract for project execution in accordance with Federal Acquisition Regulation and Clinger-Cohen Act of 1996.
- Conducts research and coordinates with internal and external agencies to ensure appropriate measures are executed for hardware and software troubleshooting and problem resolution in integrated network infrastructure.
- Designs, develops, and implements solutions for complex enterprise-wide IT initiatives by providing authoritative technical and administrative assistance for all programs, including planning and programming, availability management, IT operations, contract support service request management, customer training, service level management, information technology metrics, productivity management program, customer relationship management, acquisitions, asset and change management.
- Prepares documents, training plans, after-action reports, PowerPoint presentations, and briefings for internal and external audiences, appropriately translating technical information for courses of action and decision-making.
- Identifies, maps, and coordinates all functional business processes, such as logistics, finance, and contracting, to implement standard business processes and practices.
- Serves as the focal point and IT subject matter expert to provide coordination with stakeholders and the Office of Acquisitions for efforts involving other divisions and branches.
- Supports and independently evaluates progress across the portfolio against stated objectives and identified areas requiring senior management attention on network and customer service-related activities.
- Expert ability to assimilate information and effectively incorporate it into the management decision-making process in line with the bureaucratic structures within DoD, its components, and other involved Federal agencies.
- Executes expert knowledge of contract laws, regulations, and policies, including contract types, methods and techniques, contracting operations, procedures of contract requirements, and commercial contracting processes of business and industry.
- Exercises supervisory personnel management responsibilities and advises and counsels distributed workforce operating at field locations, supporting Regional Directors regarding management policies, procedures, and directives.

Employer 2

US Air Force Active Duty/Reserves
Dobbins AFB, GA
Cyber Operations Manager
Status: Retired

May 1995 – Sep 2021

Lieutenant Colonel
AFSCs: 86M0/17D

Duties, Accomplishments and Related Skills:

- Directs and supervises academic and military training of crew members to ensure appropriate certification, adequate skill set, proper communication and briefing procedures, and appropriate equipment.
- Coordinates training programs with staff agencies, conducts critiques on training programs, develops procedures for improving operations, and advises commanders on the status of operational training programs.
- Analyzes and evaluates training programs, reports, and status charts to determine effectiveness and ensure compliance with governing directives.
- Coordinates working groups between multiple federal offices, including the Office of Planning, Evaluation, and Policy, and generates input for higher headquarters and other government offices.
- Develop operational concepts, translate support missions into force requirements, establish procedures, and monitor plans and programs to implement Air Force, joint, and combined operations.
- Develops, evaluates, and analyzes operational exercise plans to determine unit operating effectiveness.
- Serves as the inspector general point of contact and acts as command monitor for inspection reports and special interest items.
- Inspect units and activities for compliance with directives and standardization of operation.
- Monitors the readiness of communications, logistics, personnel, and other support functions directly affecting the unit's mission. Directs the planning, execution, evaluation, and critique of base-wide emergency and contingency exercises.
- Examines quantitative and qualitative data to make decisions and inform internal and external stakeholders.
- Conducts budget reviews of newly awarded contracts to ensure invoiced spending aligns with work accomplished.
- Determines scope, volume, classification, and sensitivity of work to be performed within prescribed higher headquarters protocol.
- Coordinates field offices and investigating officers in developing written products, including technical manuals and standard operating procedures needed by center end-users.

Education:

Colorado Technical University—Colorado Springs, CO United States
Doctorate Degree March 2025
Management--Homeland Security Concentration

Air University--Maxwell AFB, AL United States
Master's Degree Oct 2014
Major: Military Operational Art and Science

Webster University--St Louis, MO United States
Master's Degree Mar 2011
Major: Business Administration

University of Phoenix--Phoenix, AZ United States
Master's Degree Feb 2007
Major: Organizational Management

Hawaii Pacific University—Honolulu, HI United States
Bachelor of Science Degree June 1999
Major: Computer Science

Note: Enrollment was for full time for every semester in each institution

Critical Certifications and Skills:

- Federal Acquisition Certification Contracting Officer Representative--(FAC-COR) Level III
- Federal Acquisition Certification Project and Program Management--(FAC-P/PM) Level III
- Certified Acquisition Professional--Engineering (Department of Defense)
- Certified Acquisition Professional (Information Technology)
- Basic Communications and Information Officer Training Course
- Communications Officer Deployable & Tactical Communication Education Course
- Principles and Qualities of Genuine Leadership
- Understanding Return on Investment Capital
- SharePoint
- Advanced Microsoft Office Suite
- Advanced Adobe

Awards:

Excellence in Information Technology 2020, 2021, 2022 (Monetary)

Employee of the Quarter 2017 (Monetary)

USAFR Officer of the Year (Field Grade) 2015

Additional Information:

Current Security Clearance—Top Secret SCI

Air Command and Staff College (ACSC) Master's Online Program-- Completed 2014

Squadron Officer School In-Residence/Correspondence-- Completed 2010